

INMOTION HEALTH, PA

TERMS AND CONDITIONS FOR DIRECT BOOKING

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InMotion Health, PA
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<https://inmotionhlth.com/wp-content/uploads/2026/03/website-privacy-policy-3.31.26.pdf>

These Terms and Conditions govern the scheduling and cancellation of appointments with InMotion Health, P.A. By making a direct booking, you acknowledge and agree to the following:

1. Service Area for In-Home Visits

In-home visits are available only within our designated service area. Direct bookings must be scheduled at an address located in one of the following zip codes:
33069, 33060, 33062, 33309, 33334, 33308, 33306, 33311, 33305, 33304, 33312, 33301, 33315, 33316

If a direct booking is made for an address outside the listed service area, it will not be honored, and a 25% (twenty-five percent) fee of the normal, predetermined service rate in effect as of the date of the appointment will be charged.

2. Telemedicine Appointments

Patients utilizing telemedicine services must physically be located within the State of Florida at the time of their virtual visit.

If this condition is not met, the appointment will not be honored, and a 25% (twenty-five percent) fee of the normal, predetermined service rate in effect as of the date of the appointment will be charged.

3. Appointment Location

All in-home visits take place at the patient's home or designated location within the approved service area. Appointments will never be conducted at the business address listed on the direct booking page.

4. Eligibility to Book

- You must be at least 18 years of age to make a direct booking.

If you are booking on behalf of someone else, please specify this in the comments section when booking.

5. Cancellation Policy

- Appointments may be canceled without penalty up to twelve (12) hours prior to the scheduled time.
 - Cancellations made with less than twelve (12) hours' notice will incur a cancellation fee equal to 50% (fifty percent) of the normal, predetermined service rate in effect as of the date of the appointment.
- No-shows will be treated as late cancellations and subject to the same cancellation fee.

6. Fees and Payment

- All service fees are predetermined and current as of the date of the appointment.
- Payment is due at the time of service. Accepted payment methods include major credit cards and debit cards.
- Applicable fees (including ineligible service area charges or cancellation fees) will be billed to the payment method on file or collected prior to making subsequent direct bookings.
- InMotion Health, P.A. is a self-pay practice and does not bill insurance. Patients are responsible for all charges at the time of service.

7. Scope of Services and Medical Limitations

InMotion Health, P.A. provides urgent care services and is not a substitute for emergency medical care. If you are experiencing a medical emergency, call 911 or go to your nearest emergency room immediately. By booking an appointment, you acknowledge that InMotion Health, P.A. does not provide emergency services.

Our services are limited to conditions within the scope of urgent care. InMotion Health, P.A. reserves the right to refer patients to a higher level of care when clinically appropriate.

8. Right to Refuse or Discontinue Service

InMotion Health, P.A. reserves the right to decline, reschedule, or discontinue care at its discretion, including but not limited to circumstances involving patient safety, provider safety, scope of practice limitations, or behavior that is disrespectful or threatening to our provider. In such cases, any applicable fees will be handled in accordance with Section 5 and Section 6 of these Terms.

9. Provider Availability and Rescheduling

All appointments are subject to provider availability. InMotion Health, P.A. reserves the right to reschedule appointments due to unforeseen circumstances, including provider illness, emergency, or conditions beyond our control. In such cases, we will make every reasonable effort to notify you promptly and offer the earliest available alternative appointment.

10. Agreement

By making a direct booking with InMotion Health, P.A., you acknowledge that you have read, understood, and agreed to abide by these Terms and Conditions.

11. Consent Forms and Privacy Notices

The following consent forms will be collected with your signature prior to your visit via our EHR platform, Athena Health:

- General Patient Consent To Treat Form
- Financial Consent Form
- Cancellation/No-Show Policy Acknowledgment
- HIPAA Notice of Privacy Practices
- Patient Rights and Responsibilities
- Minor Procedures Consent
- Arbitration Patient Agreement
- Home Visit Safety Acknowledgment
- Authorization to Share Medical and Insurance Information with Third-Party Providers for Coordination of Care and Related Billing

Our Website Privacy Policy is available for review at www.inmotionhlth.com.

12. SMS Messaging Terms & Conditions

General

When you opt-in to the service, we will send you a message to confirm your signup.

By opting into messages, you agree to receive recurring automated marketing and informational text messages from InMotion Health. Automated messages may be sent using an automatic telephone dialing system to the mobile telephone number you provided when signing up or any other number that you designate.

Message frequency varies, and additional mobile messages may be sent periodically based on your interaction with InMotion Health. InMotion Health reserves the right to alter the frequency of messages sent at any time to increase or decrease the total number of sent messages. InMotion Health also reserves the right to change the short code or phone number or alphanumeric sender where messages are sent.

Your usual message and data rates may apply. If you have any questions about your text plan or data plan, it is best to contact your mobile provider. Your mobile provider is not liable for delayed or undelivered messages.

Your consent to receive marketing messages is not a condition of purchase.

Carriers

Carriers are not liable for delayed or undelivered messages.

Cancellation

Messages will provide instructions to unsubscribe either by texting STOP or through an included link.

After you unsubscribe, we will send you a message to confirm that you have been unsubscribed and no more messages will be sent. If you would like to receive messages from InMotion Health again, just sign up as you did the first time and InMotion Health will start sending messages to you again.

Info

For support regarding our services, email us at contact@inmotionhlth.com or, if supported, text HELP to our messages at any time and we will respond with instructions on how to unsubscribe. If we include a link in messages we send you from InMotion Health, you may also access instructions on how to unsubscribe and our company information by following that link.

Transfer of Number

You agree that before changing your mobile number or transferring your mobile number to another individual, you will either reply STOP from the original number, unsubscribe using the link included in our messages (if one is provided), or notify us of your old number at contact@inmotionhlth.com. The duty to inform us based on the above events is a condition of using this service to receive messages.

Privacy

If you have any questions about your data or our privacy practices, please visit our Privacy Policy at: <https://inmotionhlth.com/wp-content/uploads/2026/03/Website-Privacy-Policy-InMotion-Health-3.31.26.pdf>

No Mobile Information Sharing

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. Information sharing to subcontractors in support services — such as customer service, technical support, and messaging platforms — is permitted. All other use case categories exclude text messaging originator opt-in data and consent; this information will not be sold or shared with any third parties.

Messaging Terms Changes

We reserve the right to change or terminate our messaging program at any time. We also reserve the right to update these Messaging Terms at any time. Such changes will be effective immediately upon posting. If you do not agree to a change to these Messaging Terms, you should cancel your enrollment with our messaging program. Your continued enrollment following such changes shall constitute your acceptance of such changes.

13. Email Communication Terms & Conditions

By providing your email address to InMotion Health, P.A., you consent to receive email communications from us, including appointment confirmations, appointment reminders, follow-up care instructions, health and wellness information, and promotional or marketing messages about our services.

Opt-Out

You may opt out of receiving marketing or promotional emails at any time by clicking the Unsubscribe link at the bottom of any email from us. After unsubscribing, you will be removed from our marketing list.

Please note that you may still receive transactional or administrative emails related to your appointments or care, as these are necessary for the provision of our services.

Email Frequency

Email frequency varies based on your interactions with InMotion Health. InMotion Health reserves the right to adjust the frequency of email communications at any time.

No Email Information Sharing

Your email address and related consent information will not be sold or shared with third parties or affiliates for their own marketing or promotional purposes. Email addresses may be shared with subcontractors that support our operations, such as our email service provider, solely for the purpose of delivering communications on our behalf.

Support

For questions or support regarding email communications, contact us at contact@inmotionhlth.com or call (954) 228-3019.

Email Terms Changes

We reserve the right to update these Email Communication Terms at any time. Such changes will be effective immediately upon posting. Your continued receipt of emails following such changes shall constitute your acceptance of such changes.